

CANDOR Bioscience and Medix Biochemica integration updates

Dear Valued Customer,

Following the acquisition of CANDOR Bioscience by Medix Biochemica, we are continuing to integrate our operations to serve you better with our industry-leading stabilizer and blocker products.

As announced on April 2, 2025, we will implement some updates starting **May 13, 2025**, affecting CANDOR Bioscience 'OEM' products.

What will remain unchanged?

- No changes to product form, fit, or function
- Same manufacturing site, processes, and team
- Products will remain under the existing CANDOR Bioscience quality management system and ISO13485:2016 certification

What will be changing?

1. Product Codes and Descriptions

- New item code prefix: "CR" (e.g., 100902-04 → CR100-04)
- Pack sizes will be clearly listed (e.g., 1L, 10L)
- "OEM" will be removed from product names

 [See full details here](#)

2. Updated Documents and Branding

- Product documentation (e.g., Product Specifications, COAs, Safety Data Sheets) will use Medix Biochemica templates and show new item codes
- "Package Insert" will now be called "Product Specification"
- All documents and labels will display the Medix Biochemica logo

 [See example documents](#)

3. New Email Addresses

Starting May 13, our team will email you from **medixbiochemica.com** addresses. Old CANDOR Bioscience email addresses will still work for now, but you will see replies from our new domain.

Please see the updated contact list:

Purpose	Current email	New email
General Info	info@candor-bioscience.de	candor.info@medixbiochemica.com
Orders	order@candor-bioscience.de	orders@medixbiochemica.com
Technical Support	support@candor-bioscience.de	techsupport@medixbiochemica.com
Invoices	invoice@candor-bioscience.com	candor.invoice@medixbiochemica.com
Quality	quality@candor-bioscience.de	candor.quality@medixbiochemica.com

Should you have any questions, please contact your Medix Biochemica sales representative or call our Customer Service at +358 9 547680 (Finland) or +49 7522 795270 (Germany). Alternatively, we can be reached by email at medix@medixbiochemica.com.

Thank you for your continued partnership. We are excited about this next step and look forward to supporting you as always.

Sincerely,



Hanna Kostia

Quality and ESG Director
Medix Biochemica



Anja Rimmele

Quality Management Representative
CANDOR Bioscience