

Change Notification: Integration of CANDOR Bioscience and Medix Biochemica

Dear Valued Customer,

We are pleased to inform you that in early 2025, Medix Biochemica acquired CANDOR Bioscience to better serve your in vitro diagnostic raw material needs with our best-in-class stabilizer and blocker products.

As part of our integration process, we will be making some minor changes to the CANDOR product item codes and branding, which will apply to all CANDOR Bioscience 'OEM' products.

What will remain unchanged?

- The form, fit, or function of any products
- The manufacturing entity, location, processes, and team members that build and ensure the quality of our products
- Products will remain under the existing CANDOR Bioscience quality management systems and ISO13485:2016 certification

What will be changing?

Effective May 13, 2025, the following changes will come into effect:

1. Minor Change in CANDOR Bioscience Product Item Codes

As part of CANDOR Bioscience's migration to Medix Biochemica's ERP system, we are updating our product item codes:

- Item codes will now have the prefix "CR" and will no longer include "902". Example: 100902-04 → CR100-04
- Product descriptions will now include pack sizes (L): 1L, 10L, and 125mL (sample size).
- "OEM" will be removed from product descriptions.

For full details, please visit our integration support page:

<https://info.medixbiochemica.com/candor-and-medix-biochemica-integration>

2. Updates to Product Documentation & Branding

Product Specifications, Certificate of Analysis & Safety Data Sheets

- These documents will be updated to Medix Biochemica's standard templates and will now reflect the new item codes.
- The Product Specification (formerly "Package Insert") will follow this new format.

Branding & Logo

- As part of our global brand harmonization, these documents will now be branded as Medix Biochemica instead of CANDOR Bioscience.
- Product labels will also feature the Medix Biochemica logo.

View an example of the new format here: <https://info.medixbiochemica.com/candor-and-medix-biochemica-integration>

Email Domain Change

- CANDOR Bioscience's email system is migrating to Medix Biochemica email domain @medixbiochemica.com.
- Existing CANDOR Bioscience email addresses will continue receiving emails beyond the May go-live date.

Our primary objective remains the continuity of product quality, service, and delivery that you have relied on for years.

Should you have any questions, please contact your Medix Biochemica sales representative or call our Customer Service at +358 9 547680 (Finland) or +49 7522 795270 (Germany). Alternatively, we can be reached by email at medix@medixbiochemica.com.

As always, we thank you for your continued loyalty and look forward to further interactions with you, our valued customer.

Sincerely,



Hanna Kostia

Quality and ESG Director
Medix Biochemica



Anja Rimmele

Quality Management Representative
CANDOR Bioscience